

SEA RATES TRACKING

How can I use the Tracking System?

Go to "Tools," click "Tracking System," and enter the container number. You'll get the container's location, status, carrier details, and more. For any questions, contact us directly.

Additional features:

- Get email updates on status changes.
- Share tracking links.
- Request and compare delivery rates.

How many providers do you support?

We support over 150 shipping lines and 12 leasing companies, offering one of the widest selections in the industry.

How to use the Tracking System for my business?

The Tracking System seamlessly integrates into your website, providing visitors with the ability to track containers, BOLs, and bookings from all shipping lines in one central location. By addressing the critical query, "Where is my container?", it enhances customer engagement, drives repeat visits, and increases the likelihood of converting prospects into loyal customers, ultimately contributing to revenue growth.

Is it possible to have the tracking system automatically identify shipping lines?

Yes, simply enter the container number, and the system will automatically detect the corresponding shipping line.

How can I track my container?

To track your container in real time, simply enter the container number, bill of lading number, or booking number. The shipping line will be automatically selected for you.

How can I receive information about the status of my container?

Use our tracking tool by entering the "Container Number" and clicking "Search" to view the status and location of your container. For assistance, contact us or use the live chat.

What shipments can the Tracking API track?

The SeaRates Tracking API integrates data from major ocean carriers, vessel AIS tracking, third-party providers, and proprietary sources, delivering comprehensive and accurate shipment tracking in one unified platform.

What data do I need to start tracking?

You only need the BL, Container, or Booking number. No sensitive business information is required or stored.

What type of data is contained in your tool?

Enter your container number to get detailed info, including the loading, discharge, and transshipment ports, shipping line, vessel name, gate out date, port loading and discharge dates, total transit time, delay days, and the live location on a map.

I entered the incorrect Shipping Line. Will it affect my tracking results?

If you enter an incorrect shipping line, the system will show an error indicating no information is available for that container. We recommend using the "auto" option instead of manually selecting the shipping line, as it will automatically detect the correct one and provide accurate tracking information. Just make sure the container number is valid.